Overview

The application note applies to those users wishing to install StarFish Scanline V2.1 onto the Windows 8 operating system who encounter the “.NET2.0 Framework Missing” error during the pre-requisites stage of the installer. The following steps describe the work-around to manually install the .NET2.0 framework components that allow the installer to proceed.

Procedure

• First, attempt to install the Scanline V2.1 application by either inserting the install CD and waiting for the auto-run prompt to appear, or by manually switching to the desktop, displaying a Windows Explorer window and then double clicking the Scanline CD icon.

• If the installer runs and exits correctly there is no need to follow the rest of this procedure, otherwise follow the steps below to manually install the .NET2.0 framework components.

• On the Metro screen, start typing the words “control panel” to show the Search box, and find the link to the Windows Control Panel – when displayed, double click the Control Panel icon to show the control panel window. Alternately, right-click the Metro background and choose “All Apps” from the bottom of the screen, then find the Control Panel icon in the list.

• In the Control Panel, click on the “Programs” link...
• In the Programs panel, click the “Turn Windows features on or off” link to show the “Windows Features” window.

• Ensure the “.NET Framework 3.5 (includes .NET 2.0 and 3.0)” entry in the Windows Features list is enabled by clicking its checkbox.

• Click OK to continue.

• If required, Windows may connect to the internet and download the missing software components. This may take a few minutes to complete.

• Once the update process has complete, run the StarFish Scanline V2.1 installer again, following the normal installation instructions. After a few minutes the software and drivers should have installed correctly.